

F.No. 33011/04/2017- Admn.
Government of India
Ministry of Chemical & Fertilizers
Department of Pharmaceuticals
(Admn. Section)

Shastri Bhawan, New Delhi
Dated the 18 August, 2017

To

1. NIC/Department of Pharmaceuticals
2. E- Procurement / Ministry of Finance.

Subject:- Comprehensive Annual Maintenance Contract of Air-Conditioners (Split and Windows), Water dispenser-regarding.

Sir,

I am directed to say that the Department of Pharmaceuticals invites sealed tenders for award of Annual Maintenance Contract for comprehensive maintenance of Window air conditioner and Split Air conditioners installed in this Department at Shastri Bhawan, Udyog Bhawan and Janpath Bhawan, New Delhi.

2. The contract would be governed by the following terms and conditions:-

a) The rates of comprehensive maintenance of Air-conditioners shall include the gas charging, repair of compressors, and repair/replacement of motor, repair/replacement all minor and major parts **except replacement of compressor**. No cartage charges for removal/return of machine from office to workshop and vice versa shall be paid by the Department. The quotation must be submitted in the proforma given at **Annexure-I**.

b) The department reserves the right summarily to terminate the contract at any time without assigning any reason. In this connection, the decision of the Department shall be final and binding on the contractor.

c) During the period of contract the firm will have to depute a qualified engineer to visit Admn. Section of the Department every day during office hours to rectify the defects of Air-Conditioners, if any, on priority basis.

d) No Air-conditioner will be taken out by the Engineer to the work shop without prior approval of the Competent Authority. In that case, the firm will provide stand-by arrangement without any extra cost.

e) It shall be responsibility of the contractor to hand over all the Air-conditioners to the Department in working condition at the completion of the contract.

f) Failure to repair/service the equipment in question within 24 hours without justifiable reasons or to return the repaired machine within two days at the maximum may entitle deduction in the bill in respect of the total period of Rs. 100/- per day.

g) If the work is found unsatisfactory or if the firm dishonours the contract, the job will be entrusted to any other firm/party at the risk/expense of the contractor.

h) The amount of the AMC would be paid on quarterly basis after successful completion of the satisfactory service during the quarter of service.

i) The successful bidder would have to deposit an amount of Rs. 30,000/- (Thirty thousand only) as security deposit in the form of Bank Guarantee drawn in favour of Department of Pharmaceuticals, New Delhi.

j) The prospective bidders may furnish their rates on the basis of per unit along with bid security amounting to Rs. 30,000/- (Thirty thousand only) by way of accounts payee Demand Draft/Cheque in favour of **DDO, Department of Pharmaceuticals, New Delhi.**

k) The firm must possess the requisite registration with the EPF/ESI/Work Contract/Labour Contract/Income Tax and Allied Statutory Authorities.

l) The contract shall remain in force for two years unless terminated earlier by this Department on the basis of poor performance or violation of terms of the contract.

m) All disputes will be subject to the jurisdiction of the New Delhi/Delhi courts.

n) The firm should have a continuous experience of 3 years in maintenance of various types of ACs/Split AC/Water dispenser and related works in at least 3 Government Departments with yearly turnover of Rs. 10 lakh or above. A list of clients should be enclosed along with the proper documentary proof. The bidder must submit certificates from Government Departments or Public Sector Undertaking to the effect that the Firm has given satisfactory service/performance along with the bids without which bid is liable to be rejected.

o) The contractor must submit the following documents along with the quotation:-

i) Registration with GST, if applicable.

ii) Proof of Income Tax Assessment.

iii) Documentary proof of 3 years experiences and financial turnover of Rs. 10 lakh per annum.

iv) Number of service Engineers and other staff employed and Govt. offices where the firm is working under AMC presently.

v) Documentary proof of allotment of Service Tax No. EPF, ESI etc. by the concerned Government offices.

p) The contract shall be awarded initially for Two years and may be considered for extension by mutual agreement for such further period as may be agreed upon, not exceeding three years.

3. The sealed quotations complete in all respect in two bid system-Technical & Financial duly marked as "**QUOTATION FOR AIR CONDITINERS**" must be submitted at Garage No. 19, A-wing, Shastri Bhawan, New Delhi-110001 by the tenderer or representative thereof by **3.00 P.M on 08/09/2017**. The quotations received will be opened on the same day i.e. on **08/09/2017 at 3:30 P.M** in Garage 19, A-wing, Shastri Bhawan, New Delhi. The representatives must bring the authorization letter from their employer to participate in the opening of the quotations.

Your faithfully,



(S.K. Jha)

Under Secretary to Govt. of India

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ANNEXURE-I**PROFORMA**

S.NO.	Particulars	Qty	Rates Per Unit/Annum
1.	Annual Maintenance charges for Window ACs 1.5/2.0 ton, the rates including of oiling, cleaning and repair of compressor & motor gas charging, spare parts.	03	
2.	Annual Maintenance charges for Split ACs 1.5/2.0 ton (3 star), the rates including of oiling, cleaning and repair of compressor & motor gas charging, spare parts.	30	
3.	installation of Split ACs with copper pipe, insulation etc.		
4.	installation of window ACs with wooden fitting etc.		
5.	New Compressor	1.5 ton ACs 2.0 ton ACs	
6.	Water cooler (20 liters) Hot & Cold Water	07	
7.	Dismantling of Windows ACs		
8.	Dismantling of Split ACs		